



07.08.19

Implementing ArcGIS

Operational Support: Events & Activities

The User Conference has many presentations and events with hundreds of topics covered. To help you find your way to all the sessions and events where Esri Services will be present, we have prepared a more focused agenda.

Guiding Your Geospatial Journey Expo Area

Ground Level Exhibit Hall A, SDCC

Tuesday, July 9

8:00AM – 5:00PM

Wednesday, July 10

8:00AM – 5:00PM

Thursday, July 11

8:00AM – 3:00PM

Technical Workshops (60 minutes)

Tuesday, July 9

2:30 PM	Esri Best Practices: Supporting Your ArcGIS Enterprise Deployment	SDCC, Room 17 B
4:00 PM	Esri Best Practices: Implementing and Configuring ArcGIS	SDCC, Room 30 D

Thursday, July 11

10:00 AM	Esri Best Practices: Tuning, Testing, and Monitoring	SDCC, Room 15 A
4:00 PM	Esri Best Practices: Supporting Your ArcGIS Enterprise Deployment	SDCC, Room 04

Guiding Your Geospatial Journey Spotlight Talks (15 minutes)

Thursday, July 11

10:30 AM	What is The Health of Your Enterprise GIS?	SDCC – Expo: Guiding Your Geospatial Journey Spotlight Theater
12:15 PM	Reduce Risk with IT Governance	SDCC – Expo: Guiding Your Geospatial Journey Spotlight Theater

Engagement Appointments (30-45 minutes)

July 9 -11 – Register for an appointment [now](#)

Technical Support Customer Review	Meet with a technical account manager to receive an all-encompassing report that shows all your technical support usage (cases logged, bugs, and enhancements). Better understand your support usage and leave with a summary report in hand.	SDCC – Expo: Guiding Your Geospatial Journey Area
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