

About Esri Community Roles and Permissions

Community permissions are attached to Roles in the community. Each role has a distinctive set of permission that apply across the community (they are not applied at the place/ board level). Roles are tied to [Ranks](#), this is what is visible in the community on a member's profile, their rank level. The Register User and Esri role are default roles that are auto assigned upon account creation or as part fo the initial migration. All other roles are either manually assigned, or in the case of Active User graduated to base on a community action.

Our Community Roles:

- [Registered User](#)
- [Active User](#)
- [BlogAuthor](#)
- [MVP](#)
- [Esri](#)
- [Place Manager](#)
- [Ideas Manager](#)
- [Community Moderator](#)

Registered User

Registered Users are new community members, this is the default role assigned at entry to community until a user makes their first post.

These users have permission to do the following:

- Submit new post
- Edit own post
- Post Ideas
- Comment on Blogs, Docs, Ideas
- Use @ mentions
- Give kudos
- Add tags, labels to own post
- View badges
- Report Abuse/ inappropriate content

→Rank titles for Registered User – New Member thru Avid Explorer

Active User

Active Users are community members who have created their first post, which graduates them from Registered User to Active User. Active users have permission to do **all the tasks for Registered User role PLUS:**

- Use private messenger
- Upload images, videos

- Add signature to profile
- Use simple HTML in posts
- Start a new draft document, that requires approval for publishing

→Rank titles for Active User – New Contributor thru Esteemed Contributor

BlogAuthor

Blog Authors are members who have permission to blog. They have permission to do **all the tasks for Active User role PLUS:**

- Post a new blog
- Manager comments on own blog

MVP

MVPs (Most Valuable Participants) are elite community members or super users. They have permission to do **all the tasks for Active User role PLUS:**

- View edit history of a post
- Delete own posts, docs and blogs
- Allowed to use advanced HTML in posts
- Move posts
- Accept or retract solutions
- Post a new blog
- Manager comments on own blog
- Create, edit and publish documents
- Nominate posts to be converted to document
- Use multi-user message option (for private messages)
- Export Search results to CSV

→Rank titles for MVP – MVP Regular Contributor thru MVP Esteemed Contributor

Esri

Esri role is for Esri Inc staff and Esri global distributor staff community members. They have permission to do **all the tasks for Active User role PLUS:**

- View edit history of a post
- Delete own posts, docs and blogs
- Allowed to use advanced HTML in posts
- Accept or retract solutions
- Post a new blog
- Manager comments on own blog
- Create, edit and publish documents

- Nominate posts to be converted to document
- Use multi-user message option (for private messages)
- Export Search results to CSV
- Do not have permission to post new ideas

→Rank titles for Esri – Esri Regular Contributor thru Esri Esteemed Contributor

Place Manager

Place Manager role is assigned to community members who oversee a specific place in the community, generally an Esri Staff or Distributor. They have permission to do **all the tasks for Esri role PLUS:**

- Move posts
- Float /pin posts for all users (at board level)
- Mark topic/posts read only
- Post read-only topics
- Approve topics nominated as documents
- Approve draft documents
- Feature/ stop featuring documents
- Do not have permission to post new ideas

→Rank titles for Place Manager – Esri Regular Contributor thru Esri Esteemed Contributor

Ideas Manager

Ideas Manager role is assigned to community members who oversee a Ideas Exchange in the community, generally an Esri Staff. They have permission to do **all the tasks for Esri role PLUS:**

- Move posts
- Float /pin posts for all users (at board level)
- Manage Ideas/ Comments
- Approve, reject, recall Ideas comments
- Change the status of ideas
- Do not have permission to post new ideas

→Rank titles for Place Manager – Esri Regular Contributor thru Esri Esteemed Contributor

Community Moderator

Community Moderator role is assigned to community members who volunteer to assist the community team with community wide moderation. This role requires training and oversight from the community team. They have permission to do **all the tasks for MVP, and Place Manager role PLUS:**

- Mark posts as moderated
- Send reason notifications

- Perform content archiving tasks

→*Rank titles for Community Moderator – Community Moderator (no rank ladder for moderators, community team or admins)*

Varying levels of admin permission are provided to (these roles are reserved for Community Team members and designated Esri staff):

- Moderators
- Community Team
- Community Manager (full admin permissions)